



# Norfolk Federation Newsletter

## Hello from the Home Office!

**I hope you're all still keeping safe, well, smiling and looking forward to visiting your hairdresser!**

In a few weeks' time we will be back in the Office! It seems amazing that it was over 100 days ago that we packed our offices into the back of our cars. Vanessa, Helen and I will be returning to Evelyn Suffield House on 20<sup>th</sup> July, and are looking forward to being back together again!

The Office will not be open to any members until 4<sup>th</sup> August, though, and I will be sending out full details of how we will operate in due course. In the meantime, these are the main points about how we will be running things for the immediate future:

- After 4<sup>th</sup> August, if you need to visit the House, ***you must telephone to make an appointment.*** We will not admit casual callers. The reason for this is that to make the House safe to work in and visit, we have to make it Covid Secure. This means that we will have to clean areas after someone has been in and we need time to do so, as well as doing our normal work (you probably have had the same instruction from your hairdressers!)
- The front door will not be an entry point. This is because we cannot get even a 1m+ distancing when we open the door to let someone in.



**I think that the most important thing a woman can have - next to talent, of course - is her hairdresser**

**Joan Crawford**

- There will be a one-way system – you will come in the back door and then exit through the front door.
- The car park will be open, but you *must* ring first to check.
- Please also be aware that for a while the answer phone will be on. We will pick up messages during the day but, bear with us if there's a delay in getting back to you.
- The Office will not be staffed on a Friday. Because Vanessa and Helen work part-time and it is not safe for one person to work on their own in the building, I will be working from home that day.
- We will, of course, have hand sanitiser which you must use when you enter. There is no compulsion to wear a face covering, but if you are happier wearing one, please do.

As I say, more details to follow and we really look forward to seeing you, however strange it may feel in this “new normal”!

Until next time, take care.

*Lause*

## 2020 Yearbook

We will not be printing the Yearbook this year. It was about to go to print just as lockdown came in, which obviously stopped everything. Given that we are now in July and there are only a few months to go, we feel it would not be worthwhile. Because WIs have paid for their three copies this year, you will not be charged for the 2021 Yearbook.

If you would like a copy of the WI Listings I will put a hard copy in the next available mailing (you'll appreciate that for GDPR reasons it would not be appropriate to email a copy of the WI Listings, just in case someone is cyber security compromised). If you would like any of the other information in the Yearbook, we can email it, so just let Helen know: [admin@norfolkwi.org.uk](mailto:admin@norfolkwi.org.uk)

## 2020 Resolution Shortlist Selection Meeting

In October each year, federation resolutions representatives (for Norfolk this is Liz Barker) meet to consider and debate the longlist of resolutions with a view to creating the shortlist. This year, there are a limited number of places available to WI members. All members are welcome to apply for a place via an online form on My WI. Applications are open until 31<sup>st</sup> July. More information is available in the July edition of WI Life.

## Norfolk Federation Website

### "Download" becomes "News"!

As you know, Mary Dorrell, the Federation's Website Editor, has been working very hard creating a page on our website on which you can find Norfolk WI News, the Newsletter and the monthly mailing. It's now had a name change! It is the second tab on the home page, called "News". You'll also find previous editions of everything we have sent out in the last few months.

You'll also find information on Norfolk Day 2020, Baking & Sharing and details of all the Sub-Committees – a veritable hive of information!

## Norfolk WI News Magazine

Here is the link to view the latest edition <https://www.flipsnack.com/5B7D5F6BDC9/norfolk-wi-news-june-20/full-view.html>  
It can also be found on the News page of our Website.

Please do keep sending in what you've been up to. You can send it direct to [magazine@norfolkwi.org.uk](mailto:magazine@norfolkwi.org.uk)

Feedback is that you're all enjoying reading what everyone has been up to. Now that the hairdressers are open again, perhaps we ought to have "before" and "after" photos as a feature...!

## Zoom Talks for WIs

Whilst it isn't possible for many WIs to hold Zoom meetings, for those that are we are compiling a list of Federation Speakers who will give Zoom talks. A list is included with the mailing and if you are interested, please contact the Speaker direct to discuss the possibility. I have also been contacted by several Speakers in other parts of the Country who are offering Zoom talks and their details are included, too.

## National Federation Raffle

National have asked us to let you know that their raffle is going ahead – Secretaries will have been sent books in a National mailing. The raffle closes on 25<sup>th</sup> September, with the draw on 9<sup>th</sup> October. In an email to me they said: , *"... we would be grateful if you could pass this information on to your WIs and perhaps at the same time canvas any ideas that they ... might have for imaginative ways to sell tickets...which can then be shared with other WIs.* If you do have any ideas, please email Hilary Ransom - [H.Ransom@nfwi.org.uk](mailto:H.Ransom@nfwi.org.uk)

## Covid-19 Insurance Cover

I have been contacted by some WIs who have been asked by their venue to confirm that they have insurance in the event of a coronavirus outbreak as a result of their use of the premises. If you get asked the question, our Public Liability insurance does include cover – *this year*. I am advised by our insurance brokers that our renewal date fell before all insurers withdrew coronavirus indemnity, so we are covered but only until

renewal next year. Such Covid-19 insurance has been withdrawn by all insurers in future policies, which your venue will be aware of for next year.

## Meetings?

We have also been asked about meetings. At the moment gatherings of up to 30 are not allowed. As more advice is given we will let you know if appropriate, but for the latest up-to-date information on what you can and can't do about gathering, information is available at the Gov.uk website:

<https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do-after-4-july>

## Call Blocker Update

Many of you applied for a telephone call blocker, a limited number of which were available free. I have received the following information from Trading Standards:

*As you may already know the National Trading Standards Scams Team (the team) received government funding to supply and install call blocking technology in consumers' homes.*

*The project re-launched at the beginning of March and received hundreds of applications. Due to COVID-19 the team had to make the very difficult decision to close applications as it wasn't safe under government guidelines to continue posting and installing units. Since then the team has been working with trueCall, to provide a safe application process. The team and trueCall are now in a position to re-open applications and post units out to consumers who can self-install only. They will only be able to send units directly to the consumers and people won't be able to apply on behalf of others, units will be supplied on a first come first served basis. Unfortunately the team are not allowing applications from partners or local authorities or anyone who cannot self-install the unit. There won't be the option for an engineer to visit the user to install the unit. The team understands that some people may be disappointed with these restrictions, however the team concluded this was the only safe way to supply the units.*

*Direct applicants will be able to apply online on the Friends Against Scams website from **8<sup>th</sup> July**, via: [www.FriendsAgainstScams.org.uk/callblocker](http://www.FriendsAgainstScams.org.uk/callblocker).*

## Things to do in Lockdown & Other Useful Information

Here are some more links and information which I hope you find helpful:

- **Fairhaven Woodland and Water Garden** – have been in touch: “we are aware that some of your members may be a bit nervous about going to places that are busy whilst we still have Covid lurking about. Our beautiful garden near South Walsham could be a really relaxing and gentle place for those who are entering 'the real world' a bit tentatively. Please ask anyone who is interested to visit our website for up to date booking information”

<https://www.fairhavengarden.co.uk/visits-to-fairhaven-2020>

Their telephone number is 01603 270449. (Don't forget to take your #WI ♥ Norfolk slogan board with you when you visit and send in your photo!)

- **Active Norfolk** – A new online Falls Prevention exercise programme is now available. Level 1 of the programme is online - find it along with more information at [www.activenorfolk.org/falls-prevention](http://www.activenorfolk.org/falls-prevention)

There are more ideas and resources for ways to be active safely at home, including their free digital download Exercise at Home activity pack and other resources. <https://www.activenorfolk.org/active-at-home>

- **Norfolk and Waveney Health & Care Partnership** – have published an update on a host of information, including the launch of a helpline for people with diabetes. <https://www.norfolkandwaveneypartnership.org.uk/publication/updates-from-the-stp/98-update-on-what-the-nhs-is-doing-locally-to-respond-to-coronavirus-08-06-20/file.html>

- **Norfolk Trusted Trader** – (a reminder from Norfolk Trading Standards) provides a directory of Traders you can Trust. To find a Trusted Trader and read customer feedback visit.  
[www.norfolk.gov.uk/trustedtrader](http://www.norfolk.gov.uk/trustedtrader)
- **Cyber Aware Website** – see the National Cyber Security Centre website for some useful advice on how to stay secure online during coronavirus.  
[www.ncsc.gov.uk/cyberaware](http://www.ncsc.gov.uk/cyberaware)

## A Reminder about Refunds for Postponed or Cancelled Events

As I have mentioned before: We were able to deal with some of these before lockdown and Vanessa and Helen were furloughed. I know that some WIs and members are waiting for refunds, so just to reassure you that as soon as Vanessa and Helen are un-furloughed and back in the Office they will be dealing with these as a priority.

## Member Survey

This will be launched in an email on 6th July, using Survey Monkey, which is completely safe to use. I would urge you, please, to take part, as it will help us plan for the future. It is very short!

## Finally...

Thank you to Jane France, City WI, for sending me this cartoon which appeared on Facebook. It made me roar with laughter. I am sure we all feel like this at times... (It is not a self-portrait, although looking at my hair...)



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