



# Keep safe from scams

## What is a scam?



**Scams** can be letters, emails or phone calls that trick people out of money.



Not all scams are illegal.



People that scam are called **Scammers**.



Scammers target older and disabled people to take advantage of them.

# Different scams could be...



**Fake lottery**



**Pretend to make  
you money**

Concert  
ticket



**Sold out event  
tickets**



**Pretend to make  
you better**

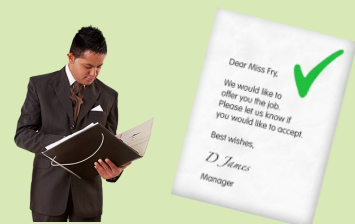
## Scammers may...



**Contact you  
unexpectedly**



**Force you to make  
a quick decision**



**Look believable**



**Ask for your bank  
details and money**



**Not give up until  
you give in**



**"Pleased to  
meet you"**

**Seem friendly and  
kind but they are not**



**Get you to call  
expensive numbers**



**Have answers but not  
always true answers**



**"Win a  
holiday"**

**Lie to get what  
they want**

# Do's and don'ts



## Do



"This seems too good to be true"

**Be aware**



**Put the phone down**



**Tell friends and family about scams**



**0345  
070  
0707**

**Call this number for no unwanted calls**



**0845  
703  
4599**

**Call this number for no junk mail**

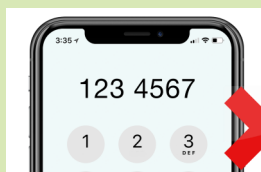


**Send to  
FREEPOST  
Scam Mail**

**Tell Royal Mail about scam mail**



## Don't



**Give personal details unless needed**



**Give out your bank details and passwords**



**Throw away paper with personal details**



# What if I'm worried



Call Citizens Advice **0808 223 1133**



Call Action Fraud **0300 123 2040**



Call **101**  
Norfolk Police

Keep up to date



[www.norfolk.gov.uk/scams](http://www.norfolk.gov.uk/scams)



For a list of safe businesses call  
Norfolk Trusted Trader



**0344 800 8020**



**Norfolk** County Council

Trading Standards

**Be Scam Aware**



Easy Read translation by  
Opening Doors ☎ 01603 631433

